Google

COURSE CERTIFICATE

Jul 17, 2025

Manya Shah

has successfully completed

Satisfaction Guaranteed: Develop Customer Loyalty Online

an online course authorized by Google and offered through Coursera



Amanda Brophy
Global Director of Google Career Certificates



Verify at:
https://coursera.org/verify/LY81AMIBU9ZW

Coursera has confirmed the identity of this individual and their participation in the course.

This certificate attests to the learner's completion of an online course / project delivered via Coursera. It does not constitute formal enrollment at any university or entity and does not itself grant academic credit, grades, or a degree. Institutions or organizations may, at their discretion, recognize this learning toward their own programs or credentials.